Release Notes

Axiom Comparative Analytics
Version 2021.2

AXIOM

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About the Release Notes

Syntellis is pleased to announce the 2021.2 release of Axiom Comparative Analytics. Each product release provides new features, enhancements, and configuration options to meet your needs. Many of these features and enhancements are a direct result of your feedback and suggestions.

The purpose of these release notes is to provide you with the following:

- High-level descriptions of new features
- Information to know before upgrading
- Steps for preparing for and scheduling your upgrade
- List of fixed issues

> **TIP:** Periodically, the release notes are updated when new information is available, including patch release fixes. To view the latest release notes, we encourage you to view them in the Axiom Comparative Analytics online help. On the help home page, simply click the Release Notes link at the top of the page.

▶ Accessing current and older release notes for Axiom Healthcare products

The online help for Axiom Healthcare products includes a page with links to current and past release notes for the last several years. To access this page, open the product online help, and at the top of the menu on the left side of the page, click **Release notes > All Axiom products**.
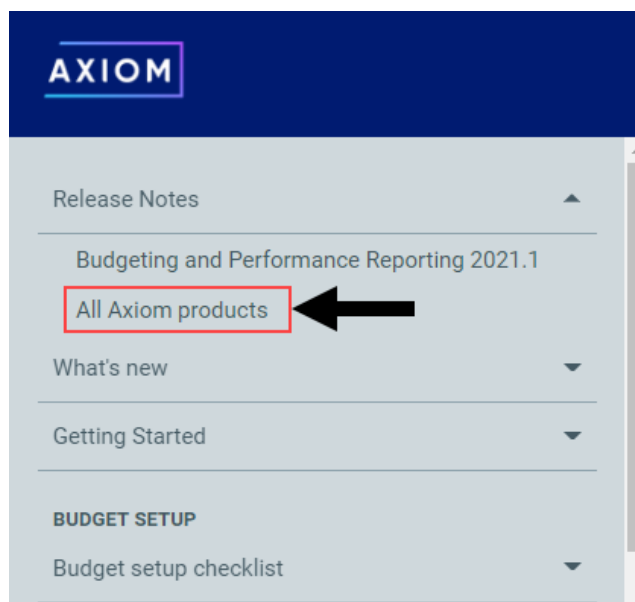
New features in 2021.2

Axiom Comparative Analytics 2021.2 delivers expanded innovations across the entire Customer 360 platform, empowering you to get a single shared view of your customers and deliver more moments that matter.

On-premise file export of dimensions and data tables

Provides users with on-premise installations of Axiom products the ability to schedule a job to export data to the Comparative Analytics cloud for analysis.

On-premise file export of dimensions and data tables

▶ Why use this feature

Axiom users with on-premise installations can now export budgeting and reporting data to the Comparative Analytics cloud through a scheduled job to get the comparable data they need to improve their business.

▶ Where to find more information

Contact your Axiom account manager for assistance.

What to know before upgrading

> **IMPORTANT:** **You must apply the Axiom 2021.2 upgrade before applying any 2021.2 Axiom product upgrades.** Axiom upgrades are backwards compatible so you can upgrade different products at different times, but you must upgrade to the Axiom 2021.2 before the first product upgrade. Refer to the **Axiom 2021.2 Release Notes** and **Axiom Healthcare Suite 2021.2 Release Notes** for considerations before upgrading.

When upgrading to the 2021.2 version of Axiom Comparative Analytics, keep in mind the following:

- Along with upgrading to Axiom 2021.2, you will also need to upgrade to Axiom Comparative Analytics 2021.2.
- This product upgrade contains updated templates, calculation methods, updated drivers, and remediated defects.
- This product upgrade contains updated templates, calculation methods, and remediated defects.
- Syntellis delivered reports may be replaced. Any report that you saved under a different name or created new will remain untouched. Replaced reports are available in Document History, if needed.
- Any Syntellis delivered report that was moved to a new location will automatically move back to its original location.
- Syntellis product templates and calculation method libraries will be replaced.
- Product task panes will be replaced.
- Process definitions will not be replaced.
- Driver files will be replaced.
- Security roles and sub-systems will be reset to their configured settings. All user security exceptions you may have made will remain intact.
- Specific items configured as part of your company or organization's implementation such as imports, exports, driver files, and process management files, will remain as is. Any required modifications to these areas are covered in the release notes, if required.

Preparing and scheduling upgrades

Summary of the upgrade process:

1. **Review product release notes**: Review this document to familiarize yourself with the new features and functionality.

2. **Schedule an installation date**: Submit a request to your organization's Axiom System Administrator to contact Support to schedule an installation date and time with at least three days of advance notice. The request should include the following information:
   - Desired Axiom platform version.
   - Desired Axiom for Healthcare product and version.
   - Indicate whether to first refresh the Axiom test sandbox with a copy of the production instance of Axiom and apply update(s) to it. If so, provide the soonest that Syntellis can do this.
   - Propose an approximate two-hour downtime window when Syntellis can apply update(s) to the production instance of Axiom during regular business hours, Monday through Friday 7 AM to 7 PM Central (except holidays recognized by Syntellis).

3. **Complete manual configuration updates**: After installing the upgrade, review any manual setup steps needed to enable features for this version.

Getting help and training

Syntellis provides world-class resources at your fingertips directly within the Axiom system. Axiom Help provides topics, knowledge base articles, documents, webinar/training announcements, and videos to guide you through managing your system. To access these resources, do any of the following:

- **Windows and Excel Clients**: On the Main or Admin ribbon tab, click **Online Help**, and then click the product. Axiom Help opens in a new browser window.

> **NOTE:** The online help opens for only those products you are licensed to use.
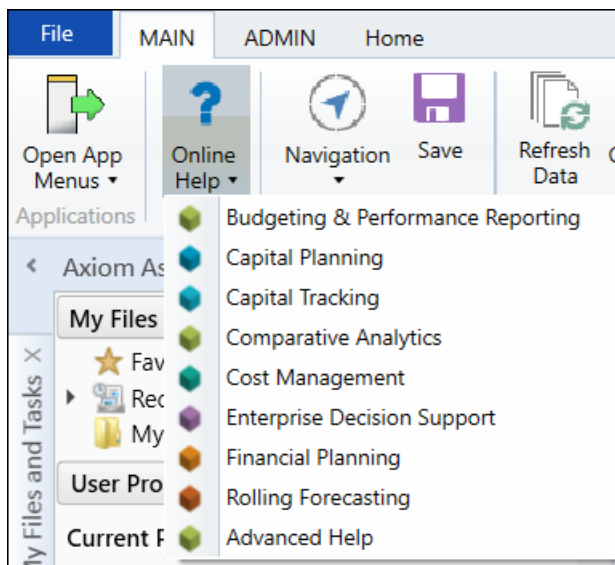
- **Form/Web pages**: Form/web-enabled features and products include contextual help directly within the user interface. This information provides a quick summary and/or instructions specifically related to the screen you are using. You can access this information by clicking the question mark in the upper right corner of the screen. To access the full Axiom Help system, click **Open Help** at the top of the contextual help dialog.

▶ Syntellis Central

Syntellis Central provides centralized self-service content and resources for the Axiom Comparative Analytics platform and suite of products. Using Syntellis Central, you can:

- Search help across all Axiom products
- Access tips, tricks, and best practices in our knowledge base

- Find training & certification content including on-demand, video, webinars, labs, and instructor-led courses
- Submit a support issue, find suggested content, and manage any outstanding issues directly with us
- Review open Software Service project status and details

Issues fixed in 2021.2

The following table lists the resolutions for issues addressed in 2021.2, released on August 16, 2021:

Issue	Description
Budget Assessment - "Wage Rate" Actuals value does not seem to match Metric Explorer value for the linked measure/metric [TFS 92513]	**Summary**: Wage Rate measure/metric values shown in the Detailed Department Report do not seem to always match the values for the linked measure/metric in Metric Explorer. **Resolution**: Corrected by identifying discrepancies in the way average rate per hour is calculated by Metric Explorer and Budget Assessment then refactoring to mirror the Metric Explorer approach for all visualizations.
Some report filters do not correctly show that an option has been selected [TFS 78253]	**Summary**: Physician Performance/Improvement report filters do not correctly show that an option with an internal value of zero has been selected. **Resolution**: Corrected by switching the binding for the affected multi-select.
Specialty Performance Data - Apply button does not indicate filters changed [TFS 81136]	**Summary**: Apply button fails to change colors when a filter is changed. **Resolution**: Corrected by placing a tracking variable to determine if the filters have finished loading.

Issues fixed in 2021.2.1

No client-facing issues were addressed in 2021.2.1, released on September 13, 2021.